

**The following question was unsuccessful in the ballot conducted on 14 January 2019, and will be dealt with by way of a written response from the Leader to all Members of the Council as per section 4.8.11(f) of the Constitution:**

Councillor Helen Oliver to Councillor Lynda Needham (Leader of the Council)

*“Our area's subsidised door-to-door bus service to the Lister and New QEII was cut in December. This has left vulnerable, people who may be sick or have disabilities.*

*What formal communications will the Leader of the Council be making to our colleagues at Hertfordshire County Council, to indicate the impact of this loss on local people and to secure a solution to the shortfall in access to healthcare?”*